Appendix 1 - Improve public confidence in policing and community safety (Community Safety Strategy 16/17 – Outcome 1)

Area of delivery Actions and outcome		Due date	Lead	Principal Strategic Links	Comments RAG status	
Improve public confidence in policing and community safety (links to the four drivers of confidence: Fair treatment, Effectiveness, Engagement and Perceptions of Antisocial Behaviour)		 Key targets: Increase in community confidence in policing to 75% (= 20% of a 62% baseline) Decrease in worry about crime down to 29% by 2018 (corporate target) Increase in percentage feeling safe at night in Noel Park (baseline 31% source: Veolia Survey) N.B. Noel Park is the longest standing high crime area 				
1.1 Improve the coverage of positive community safety messages and outcomes	1.1.1 Quarterly successe prevention messages to be of high footfall (e.g. Wood Road)	oe visible in areas	Quarterly	Community Safety Team, Haringey with Communica- tion Team	Corporate Plan Priority 3 MPS Confidence Plan	Amber Green MetTrace burglary signs and roll out have been successful. Crime awareness posters are planned for lead up to Winter starting in Seven Sisters and Tottenham Hale. There is more to be agreed.

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	1.1.2 Co-ordinate partnership crime prevention and alert messages to local areas via the Digital Alert system	Q2 – Q4	Superintendent with Head of corporate Communications	Corporate Plan (Prevention and early help; Customer focus)	Amber Red Co-ordination is a challenge. Need action Monthly partnership tasking should hold to account
	1.1.3 Create a new and effective Enforcement Website, reporting outcomes and encouraging feedback ('You Said, We Did' model)	Q3 – Q4	Head of Community Safety and Reg Services with police	Corporate Plan Priority 3 MPS confidence plan	Green This is underway due end Q3. Flytipping is first priority More planned for Q4
1.2 Improve engagement and positive involvement in key locations and among specific community groups	 1.2.1 Increase reported crime and engagement with police in South Tottenham as a pilot area: Jewish community focus underway with a review in April 2016 Polish community focus from the Summer 2016 	March 2017	Haringey police in partnership with the council (success to be measured through local feedback and local increases in reported crime and specifically hate crime)	Corporate Plan (Customer focus)	Green Haringey police have engaged regularly and robustly with Jewish residents. They are now leading on a pan- London data and information sharing

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					protocol with the Jewish community. A Polish community meeting is being planned for November following a number of incidents inc a DV homicide. The incoming Borough Cdr is planning a new Engagement Board and approach
	1.2.2 Strengthen the partnership presence in areas of low confidence as measured by the Public Attitude Survey using police contact points and the Partnership Policing team	Review quarterly	Det Supt Haringey Police + Head of Regulatory Services and Community Safety	MPS confidence plan Corporate Plan (Community engagement; Customer focus)	Green Very successful joint police and council Summer engagement programme was delivered across 7 priority wards.

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					Record attendance of around 2,000. Police targets met. Full analysis not yet completed Green
	 1.2.3 Co-ordinate targeted youth engagement to increase the take up of supported activity (e.g. cadets, police volunteers, Prince's Trust, KICKZ programme, LIFE, HOPE) 1.2.4 Work with the MPS Community Engagement Team and MOPAC to bring best practice to the borough. Target for police cadets is 160 by year end 	Baselines to be agreed (focus on 10 – 18) Ongoing to March 2017	Service Manager – Youth Lead, CYPS with police and regeneration Community Safety Team, LBH	Youth Strategy MPS Confidence Plan Tottenham Regeneration Corporate plan MPS Confidence Plan Future Mayoral Strategy Tottenham Regeneration	newstyle Youth Council was launched in October. Phase 1 focused on youth groups and phase 2 will be schools. There will be 10 elected Leaders Safety will be a key feature in future. The YP will drive wider engagement with vulnerable youths
	1.2.5 Fire Crews will undertake 1920 Home Fire Safety Visits (HFSVs) per year with a minimum 80% targeted at 'priority' people in the community including referrals from	March 2017	LFB	Adult safeguarding Emergency planning	Green On track to meet full target with 80% focus

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	partners were necessary.				on vulnerable properties
1.3 Strengthen joint enforcement and joint emergency responses to align across the partnership	1.3.1 Re-shape the council's enforcement and community safety services to strengthen area-based work	November 2016 – March 2017	AD Environment and Community Safety	Corporate Plan MPS Borough Plan	The new Commercial and Operations service will have 3 cluster Enforcement Mgrs from 12/16 and flexible teams